

# **AGENDA TITLE:**

Sewer Lifeline Rebate Program

RECOMMENDED MOTION:  Move to Adopt Resolution No.  City of Sausalito.	adopting a Sewer Lifeline Rebate Program for the

## PROPOSED POLICY

The City of Sausalito annually offers a Sewer Lifeline Rebate for low and fixed income residents who live in single-family or multi-family dwelling units within the corporate boundaries of the City of Sausalito. Residents who participate in Pacific Gas & Electric's (PG&E's) low and fixed CARE (California Alternate Rates for Energy) or FERA (Family Electric Rate Assistance) programs shall automatically qualify for the City of Sausalito's Sewer Rebate program and receive a 5% rebate on the fixed City Sewer rate for the respective property or unit that they reside in. Residents must satisfy the following requirements to demonstrate that they participate in PG&E's CARE or FERA programs:

- 1. Present a current PG&E bill to the City confirming that they participate in the CARE of FERA programs
- 2. The service address on the PG&E account is the same as the service address for the City Sewer bill.

The City of Sausalito may at any time require the participant to provide proof of household income, current copy of PG&E bill or any other information deemed necessary to verify compliance with participation criteria as set forth above or PG&E's program requirements.

# PROPOSED PROCEDURE

Annually, from January 1 to January 31 of each fiscal year, residents can mail or deliver their current PG&E bill to the City's finance department at 420 Litho Street, Sausalito, CA 94965. If residents satisfy the criteria in the Sewer Lifeline Rebate Policy, they will receive a rebate check on February 15 in the amount representing a 5% discount on the fixed rate portion of the respective property's sewer bill. No prorated billing cycle rebates will be given. There will be only one rebate per qualifying household.

# **DISCUSSION**

Currently, the City of Sausalito's Sewer Fees, and City policies and procedures do not provide for sewer lifeline rates for its low and fixed income residents. During the public review process

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of approving the final plan of the sanitary sewer fee plan, the City Council Finance Committee directed staff to design a lifeline program that provided relief for its low and fixed income residents in a manner similar to PG&E's program. In addition, the adopted FY 2009-10 annual budge appropriated \$10,000 to implement a sewer lifeline program.

# FISCAL IMPACT

PG&E has informed the City that there are currently 482 eligible qualifying CARE residents (single family residences) in Sausalito and 4 FERA (multi-family residences) The fiscal exposure for residents in single family residences of a sewer rebate of \$18 (\$360 times 5%) would be \$8,676. The fiscal exposure for the multifamily residence' rebate of \$13 (\$260 times 5%) would be \$52. The total for all annual rebates would be \$8,728. The City General Fund has appropriated a transfer to the Sewer Enterprise Fund in the amount of \$10,000 to cover the costs of the Sewer Lifeline Rebate Program. Based upon overall participation in the program and current year budget appropriations, the City's sewer lifeline rebate percentage could be tailored to accommodate additional hardship relief.

# PUBLIC OUTREACH

City staff will develop procedures to find and notify qualifying residents of the Sewer Lifeline Rebate Program. Such procedures could include direct mail, mail inserts, radio announcements, newspaper notices, and internet transmissions.

# STAFF RECOMMENDATIONS

Staff recommends that the City Council of the City of Sausalito move to adopt Resolution No. \_\_\_\_ implementing the proposed Sewer Lifeline Rebate Policy and Procedure.

# **ATTACHMENTS**

- CARE/FERA Program Application for Single-Family Customers
- CARE/FERA Program Application for Tenants of Sub-Metered Residential Facilities

PREPARED BY:	REVIEWED BY:
Charlie Francis	Mary Wagner
Administrative Services Director	City Attorney

Adam Politzer
City Manager

Item #: 485
Meeting Date: 10-6-9

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# A RESOLUTION OF THE CITY OF SAUSALITO ADOPTING A SEWER LIFELINE REBATE PROGRAM FOR THE CITY OF SAUSALITO

**WHEREAS**, the City Council of the City of Sausalito desires to provide subsidy relief in the form of a Sewer Lifeline Rebate Program for certain low and fixed income residents who live in single-family or multi-family dwelling units within the corporate boundaries of the City of Sausalito, and

WHEREAS the City has found that residents who participate in Pacific Gas & Electric's (PG&E's) low and fixed CARE (California Alternate Rates for Energy) or FERA (Family Electric Rate Assistance) programs shall automatically qualify for the City of Sausalito's Sewer Lifeline Rebate program, and

WHEREAS the City has determined that the amount of the Sewer Lifeline Rebate shall be five percent (5%) rebate on the fixed City Sewer rate for the respective property or unit that they reside in, and

**WHEREAS,** the City has appropriated \$10,000 in the City's General Fund for administering the Sewer Lifeline Rebate Program.

**BE IT RESOLVEDED THAT** the City Council of the City of Sausalito adopts the Sewer Lifeline Rebate Program in the amount of five percent (5%) on the fixed City Sewer rate for the respective property or unit that they reside in to qualifying members of PG&E's CARE or FERA programs in order to provide subsidy relief low and fixed income residents who live in single-family or multi-family dwelling units within the corporate boundaries of the City of Sausalito, and

**BE IT FURTHER RESOLVED THAT** the City Manager is authorized to develop procedures to administer the public outreach and management of the Sewer Lifeline Rebate Program.

Program.		
		at a regular meeting of the City Council of the City of, 2009 by the following vote:
AYES: NOES: ABSTAIN: ABSENT:	Councilmembers: Councilmembers: Councilmembers: Councilmembers:	

**Meeting Date:** 

Page #:

# MAYOR OF THE CITY OF SAUSALITO ATTEST: CITY CLERK

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# CARE/FERA Program Application for **Residential Single-Family Customers**

**01-9077** Rev. 06/01/09

### ABOUT THE CARE/FERA PROGRAM

- California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income
  qualified households.
- Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income qualified households of three or more persons.

### PROGRAM GUIDELINES

- The PG&E bill must be in your name.
- You must live at the address where the discount will be received.
- You may not be claimed as a dependent on another person's income tax return other than your spouse.
- You may not share energy meter(s) with another home.
- Your household must meet the program income guidelines described in this application.
- You must notify PG&E if your household no longer qualifies for the CARE/FERA discount.
- PG&E will notify you when it is time for you to reapply, if you still qualify.
- Tenants of sub-metered mobile home parks, apartments and marinas must use the "CARE/FERA Program
  Application for Tenants of Sub-Metered Facilities". (See Landlord / Manager for form 01-9285)

# OTHER PROGRAMS AND FREE SERVICES YOU MAY QUALIFY FOR

- Balanced Payment Plan Contact Pacific Gas and Electric Company Customer Services to see how your monthly payments can be evened out to allow you to budget your energy costs. Call 1-800-PGE-5000 for more information.
- **Bill Guaranty** A deposit alternative enables customers to secure their account by having another qualifying PG&E customer sign on their behalf. Call 1-800-PGE-5000 for more information.
- Energy Partners Free energy education and weatherization to income qualified customers. Call 1-800-989-9744 for more information.
- **LIHEAP** Low Income Home Energy Assistance Program. Provides bill payment assistance, emergency bill assistance and weatherization services. Call the Department of Community Services and Development (CSD) at 1-866-675-6623 for more information.
- Medical Baseline Provides services at the lowest rates to customers with documented needs. Call 1-800-PGE-5000 for more information.
- **REACH** Contact the Salvation Army for one-time assistance in paying your bills. Call the Salvation Army at 1-800-933-9677 for more information.
- **ULTS** Universal Lifeline Telephone Service provides discounted telephone access for customers meeting similar income guidelines as CARE. Contact your local telephone service provider for more information.

Mail Completed Application to:

Pacific Gas and Electric Company

CARE/FERA Program P. O. Box 7979

San Francisco, CA 94120-7979

CARE: **1-866-743-2273** Fax: **415-973-6419** www.pge.com/care FERA: **1-800-743-5000** Fax: **415-973-6419** www.pge.com/fera

CAREandFERA@pge.com

TDD/TTY 1-800-652-4712 for Speech/Hearing-Impaired, Monday - Friday 9:00 a.m. - 11:00 p.m.

California Relay 1-800-735-2929 if you can not utilize the TDD line





# CARE/FERA Program Application for Residential Single-Family Customers

**01-9077** Rev. 06/01/09

1 CUSTOMER INFORMATION	: (please print clearly)		
Account Number: (This number is located on the first page of you	our PG&E bill)		- 1.
	·	( )	
Name		Telephone Numb	er
Home Address (Do NOT use a P.O. Box)	Apartment #	City	Zip Code
Home Address (Do NOT use a F.O. Box)	Apartment #	Oity	Zip Code
Mailing Address (If different from the abo	ve address) Apartment #	City	Zip Code
Number of Persons in Household: A	Adults+ Children (ur	nder 18) =	_
2A PUBLIC ASSISTANCE PROCHECK all programs you participate i			
<ul> <li>☐ Medicaid/Medi-Cal (under age 65)</li> <li>☐ Medicaid/Medi-Cal (age 65 and ove</li> <li>☐ SSI</li> <li>☐ Food Stamps/SNAP</li> </ul>	☐ LIHEAP		
If you do not participate in any of the a			The Eligible (Tribal Offiy)
2B HOUSEHOLD INCOME EL CHECK all sources of household inco household size and income.  ☐ Pensions ☐ Social Security ☐ SSP or SSDI ☐ Interests/Dividends from: Savings, Stocks, Bonds, or Retirement Accounts	Wages and/or Profits from Employment     Rental or Royalty Income     Unemployment Benefits     Disability or Workers Compayments	ner the CARE or FERA Prog Self-	os, Grants or other aid
Number of Persons in Household	CARE	FERA	
1-2 3 4 5 6 For each additional person, add: * Before taxes based on current income source	\$30,500 \$35,800 \$43,200 \$50,600 \$58,000 \$7,400	Not Eligible \$35,801 - \$44,800 \$43,201 - \$54,000 \$50,601 - \$63,200 \$58,001 - \$72,400 \$7,400 - \$9,200 Valid until May 31, 20	10
Total Annual Household Income:	\$		
3 DECLARATION: (please read and I state that the information I have pro asked. I agree to inform Pacific Gas that if I receive the discount without understand that Pacific Gas and Elemenroll me in their assistance program.	vided in this application is true and Electric Company if I no lo it qualifying for it, I may be re ectric Company can share my	inger qualify to receive the openion of the congression of the congres	discount. I understand discount I received. I
	fill in circle if guardian or power of attorney	Date	

# CARE/FERA Program Application for Tenants of Sub-Metered Residential Facilities

**01-9285** Rev. 06/01/09

# ABOUT THE CARE/FERA PROGRAM

- California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income qualified households.
- Family Electric Rate Assistance (FERA) Program provides a monthly discount on electric bills for income qualified households of three or more persons.

Number of Persons in Household —	Annual Income*		
	CARE	FERA	
1-2	\$30,500	Not Eligible	
3	\$35,800	\$35,801 - \$44,800	
4	\$43,200	\$43,201 - \$54,000	
5	\$50,600	\$50,601 - \$63,200	
6	\$58,000	\$58,001 - \$72,400	
For Each Additional Person add	\$7,400	\$7,400 - \$9,200	

<sup>\*</sup> Before taxes based on current income sources

Valid until May 31, 2010

### PROGRAM GUIDELINES

- The energy bill from your landlord must be in your name.
- You must live at the address where the discount will be received.
- You may not be claimed as a dependent on another person's income tax return other than your spouse.
- You may not share energy meter(s) with another home.
- Your household must meet the program income guidelines described in this application.
- You must notify PG&E if your household no longer qualifies for the CARE/FERA discount.
- PG&E will notify you when it is time for you to reapply, if you still qualify.

# OTHER PROGRAMS AND FREE SERVICES YOU MAY QUALIFY FOR

- Energy Partners Free energy education and weatherization to income qualified customers. Call 1-800-989-9744 for more information.
- LIHEAP Low Income Home Energy Assistance Program. Provides bill payment assistance, emergency bill
  assistance and weatherization services. Call the Department of Community Services and Development (CSD)
  at 1-866-675-6623 for more information.
- Medical Baseline Provides services at the lowest rates to customers with documented needs. Call 1-800-PGE-5000 for more information.
- **ULTS** Universal Lifeline Telephone Service provides discounted telephone access for customers meeting similar income guidelines as CARE. Contact your local telephone service provider for more information.

Mail Completed Application to: Pacific Gas and Electric Company

CARE/FERA Program

P. O. Box 7979

San Francisco, CA 94120-7979

CARE: 1-866-743-2273 Fax: 415-973-6419 www.pge.com/care

FERA: 1-800-743-5000 Fax: 415-973-6419 www.pge.com/fera

CAREandFERA@pge.com

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# CARE/FERA Program Application for 01-9285 Tenants of Sub-Metered Residential Facilities Rev. 06/01/09

1 MANAGER	FACILITY INFOR	RMATION: (¢	olease print clearly)		
Mobile Home Park/C	Other Sub-Metered Fac	cilities Name			
Mobile Home Park/C	Other Sub-Metered Fac	ilities Address		City	Zip Code
PG&E Account Number:	Electricity		-	Gas	-
Manager or Landlor	d Name			( Teleph	one Number
Manager or Landlor	d Mailing Address			City	Zip Code
Applicant Status	O ADD NEW	O DROP	O RE-CERTIFY	/ O MC	OVE TO DIFFERENT SPACE
2 TENANT INF	ORMATION: (plea	se print clearly)			
	- "	, ,,		(	)
Name (As it appears of	on your energy bill)			Teleph	one Number
Home Address (Do I	NOT use a P.O. Box)		Unit #	City	Zip Code
Mailing Address (If o	different from the above a	address)	Unit #	City	Zip Code
Number of Persons	in Household: Adults	s+ Chi	ildren (under 18)	=	
CHECK all program	SSISTANCE PRO s you participate in, the Cal (under age 65)	GRAM ELIC n GO TO section	ո 4.	□ NSL FRE	EE Lunch Program
	Cal (age 65 and over)		r Families A & B or Tribal TANF	Assistano	f Indian Affairs General ce art Income Eligible (Tribal Only)
If you do not particip	ate in any of the above	programs, GO	TO section 3B		
	LD INCOME ELIO of household income.				m depending on your household
	nds from: Savings, or Retirement Accounts	☐ Rental or ☐ Unemploy ☐ Disability	nd/or Profits from Self- Royalty Income yment Benefits or Workers Compens		<ul> <li>Scholarships, Grants or other aid for living expenses</li> <li>Insurance or Legal Settlements</li> <li>Spousal or Child Support</li> <li>Cash and/or Other Income</li> </ul>
Total Annual He	ousehold Income:	\$			
4 DECLARATI	ON: (please read and	sign below)			
I state that the informing agree to inform Pactional discount without quality	mation I have provided	d in this applicate ompany if I no I required to pay I	longer qualify to receing back the discount I rec	ve the discount. ceived. I underst	vide proof of income if asked. I I understand that if I receive the and that Pacific Gas and Electric be programs.
X					For Internal Use Only
Signature	O fi	ll in circle if guardian	or power of attorney	Date	